

Service Standards

Sl. No	Services offered by CSB	Service/ Performance standards	Contact Details of the Responsible officer	Weight(%)	Process	Documents required	Fee
1.	Training on Sericulture	As per standard training Calendar/ Schedule prescribed by the training Institutes	Dr. Priya Ranjan, Scientist-D, CSB, Madivala, Bangalore Ph: 080-26282223	20	Scrutinization of applications by DoS as per interview and selected candidates are sponsored to Institutes for structured course.	Sponsorship from the State Department/ Director of Sericulture along with application. For need based training programmes, specific request to be submitted along with subject, duration and number of trainees.	Rs. 150/- to Rs. 10,000/- (Depending upon the Course)
2.	Issual of license to Seed cocoon Producers, LSPs & Chawkie Rearing Centres (CRCs)	Within 45 days (After meeting of the registration committee)	Director, NSSO, CSB, Madivala, Bangalore Ph: 080-26282400/ 26683251	10	After receipt of filled in form from the applicants, the details will be put up to the Seed Registration Committee for issual of license	For existing seed cocoon producers, LSPs & CRCs previous license copy to be given. For new applicants, copy of SSLC marks card, proof for availability of business space and adequate equipments.	Rs. 100/- per License

3.	Mechanical & Chemical Testing of silk and reeling water analysis	2-3 days (depending upon no. of samples and type of tests)	Shri G. Thimma Reddy, Scientist-D, CSTRI, CSB, Madivala, Bangalore Ph: 080-26282201	5	After receipt of application with sample from the customer at the TTL counter ,the testing will be carried out and the test report issued	Formal application for testing	Rs. 50/- to Rs. 2000/- + Service tax (Depending upon the type of tests)
4.	Eco & other parameter testing of silk & silk products			5			Rs. 100/- to Rs. 3000 + Service tax (Depending upon the type of tests)
5.	Undertaking voluntary pre-shipment inspection for quality and content of silk products meant for exports	2 days	All Certification Centres & some of the Regional Offices of CSB. (For details log on to CSB website www.csb.gov.in)	5	Voluntary quality inspection of natural silk/ silk sample swatch of 6x6" is collected from the exporter and testing is done as per the Std. testing Norms and then a Certificate issued.	Application in the prescribed format indicating the scope of inspection required along with relevant invoices and packing list in duplicate.	The service charges for quality inspection of natural silk goods on voluntary basis Varies from Rs.200/- to Rs.700/- depending on the consignment value (Rs. 1 lakh to Rs.5 lakhs and above) + Service tax Rs. 50/-is charged towards cost of various forms.
6.	Seed Certification/phyto-sanitary certification for export of silkworm seed	One week	Shri Jayappa T, Scientist-D, Silkworm Seed Technology Laboratory, Kodathi, Bangalore Ph:080-28439598	5	Quarantine testing.	Formal application	Actual Dfls cost + Air cargo charges + handling charges at the prevailing rates are applicable in US \$.

7.	Promotion of Silk Mark, a quality assurance label affixed only on the pure silk products and generic promotion of Indian Silk popularized through the Silk Mark Organization of India (SMOI)	Creating awareness among general public and silk dealers.	Shri K.S. Gopal, CEO, SMOI, Madivala, Bangalore Ph: 080-26282114/ 26689356	10	For details kindly log on to www.silkmarkindia.com	Copy of Registration/ TAN/ID Proof, Member application & Authorised user application 2 copies along with agreement on Non Judicial Stamp paper of Rs. 100/-.	Membership Fee Rs. 500/-for Handloom weaver who have less than 5 looms and Rs.5000/- for others. Authorization user fee is Rs. 5000/- to Rs. 15,000/- depending upon the turnover in 5 years period + Service tax. Authorization user fee for Societies is Rs. 1500/- and for Handloom weavers class is Rs. 500/- for the first 5 years + Service Tax For members Rs. 0.60 for Sew in Label, Rs. 2/- for Paper Hang Tag Label & Rs.4/- for Fusion Label.
8.	Supply of planting material for food plant cultivation	Within one month after receiving the indent.	Director, NSSO, CSB, Madivala, Bangalore Ph: 080-26282400/ 26683251	5	V1 Mulberry variety cuttings are supplied after thorough inspection by the scientists of CSB as per the indents received in advance.	Indent Form with advance cost of the material.	Rs.1600/- per MT is charged. Transportation cost to be met by the beneficiary themselves.

09.	Supply of commercial silkworm seed to sericulture farmers/ silkworm rearers	On the spot purchase, if the seed is readily available. Otherwise, as per the indent received in advance.	Director, NSSO, CSB, Madivala, Bangalore Ph: 080-26282400/ 26683251	25	As per the indent received	As per the letter received from the concerned identifying agencies/DoS	Rs. 350/- per 100 dfls (CB) Rs. 650/- per 100 dfls (BV Hybrid)
10.	Publication of Journals	Indian Silk (Monthly) & Audio-Visual Films/CDs on Sericulture activities and Publication of Books/ Periodicals/ Manuals in different Regional Languages.	Shri M.N.Ramesh Dy.Dir (Pub), CSB, Madiwala, Bangalore -68 Ph.080-26689355/ 26282616	10	Edit and print Indian Silk on monthly basis & supply required No. of copies as per the indents. Production of AV films, Print Books/ Manuals on sericulture for use by the Institutions and Individuals.	Subscription Form with prescribed fees in the form of a DD	Annual subscription for Indian Silk is Rs.600/- for Institutions and Rs.360/- for Individuals. Cost of Video CDs/Books varies as per the requisition.