



*Your Assurance of Pure Silk*

SMOI/MIS/WEB/16-17/F-55

12.05.2017

To

Sir,

**Sub: Rate Enquiry for Maintenance of Silk Mark Software Systems –Reg.**  
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In order to protect the consumer interest, Central Silk Board – An apex body for development and promotion of silk in India has set up an exclusive organization – ‘Silk Mark Organisation of India’ (SMOI). SMOI has introduced a label for pure silk – ‘SILK MARK’. There is a testing protocol to test and certify the product as made from pure/natural silk. The label is provided to the manufacturers and traders who become ‘Authorized Users’(AU) of Silk Mark for affixing on silk products. A number of initiatives including awareness programmes, seminars, Silk Mark Expos, etc are implemented by the SMOI.

SMOI has the following software systems for maintenance – update, editing and deleting of the data:

#	Specification
1.	Maintenance of Server centos <ul style="list-style-type: none"><li>➤ The server should be administered for various performance bottle necks.</li><li>➤ Administration and maintenance of SMOI intranet (Linux / Apache / PHP / MySQL)</li><li>➤ Maintenance of OS Patches</li></ul>

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**Silk Mark Organisation of India**

[Central Silk Board, Ministry of Textiles - Govt. of India]

Corporate Office: CSB Complex, B.T.M. Layout, Madivala, Bengaluru - 560 068. India

Ph: 080-2628 2114 / 2117 / 2151 / 2152; Fax: 080-2668 9356; e-mail: silkmark@silkmarkindia.com; www.silkmarkindia.com



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2.	Maintenance of MySql Database server <ul style="list-style-type: none"><li>➤ Database Administration of Mysql</li><li>➤ Database Backup &amp; Restoration</li></ul>
3.	Content management for the existing website silkmarkindia.com and worldofindiansilks.com <ul style="list-style-type: none"><li>➤ Installation, configuration and maintenance of Joomla site</li><li>➤ DB mgt for the website</li><li>➤ Content management of the site</li></ul>
4.	ERP DB Management <ul style="list-style-type: none"><li>➤ Vtiger configuration, maintenance of the existing erp.</li><li>➤ DB maintenance for the same</li><li>➤ DB Backup and restore</li></ul>
5.	Ticketing system for Chapters and Silk Mark office <ul style="list-style-type: none"><li>➤ E-support ticketing system maintenance</li></ul>
6.	QR Code in Java - maintenance of DB only <ul style="list-style-type: none"><li>➤ QR Code software maintenance</li><li>➤ QR Code DB maintenance and backup</li><li>➤ QR Code software for Silk Mark label and its inventory management</li></ul>
7.	Maintenance of Silk Mark Blog <ul style="list-style-type: none"><li>➤ Blog maintenance using wordpress</li><li>➤ Blog archival</li></ul>
8.	Maintenance of Yahoo email server for silkmarkindia.com

## TERMS AND CONDITIONS

1. **Rates and Applicable Taxes:** The parties should clearly quote the Maintenance cost / month and applicable rate of taxes and other charges clearly, if taxes are not indicated separately it will be presumed the rate is inclusive of taxes. The rate contract will be valid for two (02) years with one year extension on mutual agreement.
2. **Validity:** The rates quoted should be valid for a period of 90 days from the date of opening the quotation.

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3. **EMD:** The quotation should be accompanied with an EMD of Rs.2000/- in the form of Demand Draft / Pay Order, in favour of "Silk Mark Organisation of India", Bangalore. Quotations received without EMD and the EMD drawn other than Silk Mark Organization of India will be summarily rejected.
4. **Forfeiture of the EMD:** Failure to complete the work within the stipulated period shall result in forfeiture of the EMD.
5. **Last Date:** The Last Date for Submission of sealed competitive quotation is 19.06.2017 at 1.00 P.M. The quotation should be addressed to The Chief Executive Officer, Silk Mark Organization of India, C.S.B. Complex, B.T.M. Layout, Madivala, Hosur Road, Bangalore 560 068 and the Quotation should be superscribed as: "QUOTATION FOR MAINTENANCE OF SILK MARK SOFTWARE SYSTEMS."
6. **Opening:** The Quotations will be opened on **19.06.2017 at 4.00 P.M. in Room No.120** in the presence of the interested representatives of the firm in the above said address. The CEO, SMOI, Bangalore reserves the right to accept any quotation or reject all the quotations without assigning any reasons. The decision of the CEO is final and no correspondence will be entertained in this regard.
7. **Payment:** The bills in duplicate may be submitted to this office every month with the details of the work performed and the work allocated.
8. **Additional information, if any:** The bidders may contact the Assistant Director (Insp.), Silk Mark Organisation of India, Central Silk Board, Room. No. 120, C.S.B. Complex, B.T.M Layout, Madivala, Bangalore-560068 (Phone No:080-26282117, 26282152 & 26282151).

Yours faithfully,

(T. Siva Kumar)  
Assistant Director (Insp)

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