CIRCULAR

Sub: Medical treatment to CSB employees / dependent family members, reimbursement to the employees and payment thereon to the Hospitals – Change in the procedure (NEW) - regarding.

In order to streamline the procedure of claims related to the medical treatment by the CSB employees and their dependent family members and to make it employee friendly and the simplification of the issues relating thereto, the following changes have been made in the existing procedure per the provisions of the CS (MA) Rules 1944.

(a) It is noticed that at present, even though there are some Hospitals with which no MoU is entered by the CSB, the employees are availing medical facilities from these Hospitals. Now it is decided that entering into Memorandum of Understanding (MoU) with the Hospital is mandatory to avail the medical facilities. If the Hospital is not ready to extend the facilities at CGHS rates, the employees are allowed to take treatment with such Hospitals subject to bearing the cost of difference of amount between CGHS and Hospital rate.

CSB units are requested to furnish the list of Hospitals with whom the MoU has entered and also provide the details whether the Hospital has agreed to extend the facilities at CGHS rate(s). The said details along with list of Hospitals should reach Central Office, Bangalore latest by 25th January, 2020.

(b) No Memorandum of Understanding is required to claim reimbursement of medical bills for the facilities available from the Government Hospitals. Sometimes the doubts are arising as to whether the Autonomous Hospitals established by way of an Act of Parliament /Legislature passed by the Central or State Governments are considered as Government Hospital or not. Since these Hospitals are working directly under the control of the Government of India and the different State Governments, they are also very reputed Hospitals providing excellent medical facilities, it is decided to clarify once again that they will be considered as Government Hospitals for the purpose of availing medical facilities by CSB employees.

Contd...2/-
(c) In the present procedure where the medicines are not available in the recognized hospitals, the employee has to obtain No Stock Certificate / Seal from the recognized Hospital and can purchase the medicines from other Pharmacies / Medical Stores. While submitting the claims, employee has to get the endorsement of recognized Hospitals in the bills. Employees are complaining that the hospitals are refusing to endorse the bills as the bills pertains to some other pharmacies. Hence, it is decided to permit the employee if he submits the No Stock Certificate from the recognized Hospital and self-certification stating that the medicines were purchased from the different pharmacy at the prevailing market rates along with bills to claim the reimbursement.

(d) At present the employees were permitted to opt only one CSB recognized Hospital for availing medical facilities. Now it is decided to remove the mandatory requirement of opting only one CSB recognized hospital. The employee can avail medical facility as per his choice in any of the CSB recognized hospital in the Station where he is working.

(e) At present, for settlement of claims relating to medical bills, the organization is insisting for doctor prescription in original. Now it is decided that in case the employee require original prescription for future reference, the same can be obtained on written request with due attestation of DDO of the unit.

(f) As a welfare measure, it is proposed to provide the medical facility to the pensioners at the CSB recognized Hospitals at CGHS rates without any kind of finance / non-finance responsibility/ legal responsibility on CSB by inclusion of a clause to extend medical facilities to the CSB Pensioners. CSB units will be requested to include a clause in the existing MOU with the Hospitals to extend medical facilities to CSB Pensioners at CGHS rates either by entering into a new MoU afresh or by an amendment/addendum to the existing MoU. A separate Circular with complete details is being issued on extending the medical facilities to the Pensioners.

All the above points mentioned from (a) to (f) will come into effect from 1st March, 2020.

This Circular is issued with the approval of the Member Secretary.

(Dr. Narender Rebba, IRS)
Director (Finance)

To
All the units of CSB